



UPDATING YOUR BROWSER

Thank you for letting us know about your difficulty accessing PublicSchoolWORKS. Below is the information you will need to view our course material.

If you are using an iPad, please note that Adobe Flash Player is not supported by iPads and you will not be able to view certain courses. **You will need to use a Windows or Mac computer system to access our courses.**

If you are using a desktop or laptop, the following updates to your computer should allow you to view and hear the course material:

1. Enter the course. If you are viewing a white screen, press F5 or Command + R on your keyboard to refresh your browser. You will be asked to confirm that you want to leave the page, click "LEAVE PAGE." If the course material still does not appear, proceed to steps 2 through 4 to update your Adobe Flash Player and Oracle JavaScript and to clear your web browser's cache.
2. Go to: <http://get.adobe.com/flashplayer/> to update Adobe Flash Player.
3. Go to: <http://java.com/en/download/index.jsp> to update Oracle JavaScript.
4. Please use one of the following guides to clear your specific web browser's cache. Please click on the link below that corresponds to the browser that you are currently using for instructions:

[Click here](#) for Firefox

[Click here](#) for Google Chrome

[Click here](#) for Microsoft Edge

[Click here](#) for Safari

If you are unsure of which browser you are using, please copy and paste this link and it will tell you: <http://www.whatsmybrowser.org>