

## COVID-19 Cellular Data and Hotspot Initiatives

With the advent of the COVID-19 pandemic, major cellular companies in the United States are offering a range of initiatives to help make their services and equipment more affordable or accessible by way of waiving fees, raising data caps, and more.

Below you will find a list of the major COVID-19 initiatives from the four largest domestic carriers, as well as links to the official company COVID-19 landing pages. Note that all the measures listed are intended as temporary relief - the majority of which are currently planned to be in place for a 60-day duration (beginning a week or two prior to the time of writing).

### AT&T “Connected Together” Initiative

- Offering schools 60 days of unlimited data for laptops, tablets and hotspots
- AT&T will keep service connected, waive late payment fees, and waive data, voice and text overage charges for any wireless customer experiencing hardship caused by the coronavirus pandemic
- Keep AT&T public Wi-Fi hotspots open for anyone who needs them
- More: [https://about.att.com/newsroom/2020/att\\_consumer\\_connected\\_together.html](https://about.att.com/newsroom/2020/att_consumer_connected_together.html)

### Sprint “Keep Customers, Communities, and Employees Safe” Initiative

- Providing Unlimited data for 60 days to customers with metered data plans
- Giving 20 GB of free mobile hotspot to customers with hotspot-capable devices
- Free next day shipping and waived activation fees on Sprint.com orders
- More: <https://www.sprint.com/en/landings/covid-19.html>

### T-Mobile “Keeping You Connected” Initiative

- Unlimited smartphone data for the next 60 days (excluding roaming)
- Increasing the data allowance for free to schools and students using our EmpowerED digital learning program to ensure each participant has access to at least 20GB of data per month
- Offering free 2-day shipping on orders that include devices
- More: <https://www.t-mobile.com/brand/ongoing-updates-covid-19#customers>

### Verizon “We’ve Got You Covered” Initiative

- Waiving all activation fees, late fees, overage fees for 60 days
- Adding additional 15GB data for all hotspot customers
- More: <https://www.verizonwireless.com/featured/covid-19-waived-fees-and-charges/>